

PHASES III, IV AND V

In **PHASE III**, additional **mandatory** requirements are implemented as well as continuance of Phase I and II: commercial and industrial users are required to reduce their water use by fifteen percent (15%) when compared to the corresponding period of the preceding non-rationed year but not less than one hundred (100) gallons per day. Residential users are limited to four hundred fifty (450) gallons per residential meter per day, with an additional two hundred fifty (250) gallons per day for each occupied



additional unit on a parcel. Residential landscaping meters are limited to two-hundred fifty (250) gallons per day.

Other irrigation meters are limited to forty (40) gallons per day for each one thousand (1,000) square feet of lawn, landscaping, vineyard or field.

Watering or irrigation of lawns, landscaping, vineyards and fields is prohibited between the hours of 10 a.m. and 7 p.m.

In **PHASE IV**, commercial and industrial users reduce their water use by twenty-five percent (25%) but not less than seventy-five (75) gallons per day. Residential users are limited to three hundred (300) gallons per residential meter per day, plus two hundred (200) gallons per day for each occupied additional unit on a parcel. Residential landscape meters are limited to two-hundred (200) gallons per day.

No new water connections (or expansions of existing uses) are permitted under Phase IV.

In **PHASE V**, commercial and industrial users are to reduce consumption by thirty-five percent (35%) but to not less than fifty (50) gallons per day.

Residential users are to reduce consumption to two hundred (200) gallons per occupied residential unit per day..

These nonessential uses of water are **prohibited**:

- Washing sidewalks, walkways, driveways, parking lots, tennis courts, and all other hard surfaced areas by hosing or by use of water directly from faucets or other outlets.
- Washing of motor vehicles, trailers, airplanes, or boats by hosing or by use of water directly from faucets or other outlets.
- Watering or irrigation.
- Refilling of swimming pools, hot tubs and spas, except as required by the fire chief for use as standby neighborhood fire protection.

CITY OF ST. HELENA
WATER ENTERPRISE

Water Supply Information

2009

968-2658 or 968-2745
www.ci.st-helena.ca.us

KNOW YOUR WATER SHORTAGE PHASES!

PHASE I

- Customers are encouraged to reduce their monthly water consumption by a minimum of ten percent (10%) from their customary monthly consumption.
- Customers are encouraged to immediately install water-saving devices in their plumbing, appliances, or improvements.
- Customers are encouraged to limit the expansion or installation of new water-using appliances, plumbing or improvements, such as lawns, gardens, landscaping, pools, sprinkler irrigation systems, wash-down equipment, larger washing machines or garbage disposals.



Look for more conservation tips at www.ci.st-helena.ca.us

- Customers are urged to wash cars, other vehicles, and other hard surfaces from buckets, with only a quick rinse from a hose equipped with a shut-off nozzle.
- Installation of any landscaping required by the City may be deferred with the appropriate deferral agreement.
- Citizens are urged to increase emphasis on fire protection.
- Schools, social and professional groups, churches, etc., are encouraged to discuss water conservation as a regular agenda item and to forward worthwhile suggestions to the City for consideration and implementation.

City of St. Helena
Water Enterprise

Phone: 968-2658 or 968-2745
Fax: 967-2806

- Public facilities are encouraged to establish the following irrigation program: hand-watering for all plants and shrubs; use shut-off nozzle on hoses used for hand watering; maintenance watering of lawns and fields; maximum water for lawns and fields, forty (40) minutes per week; night watering of fields and lawns to be watered between 7 p.m. and 10 a.m.
- Gutter flooders and other water wasters will receive notices that wasting of water is prohibited by Section 13.04.130(A) of the St. Helena Municipal Code, and is sufficient grounds for restriction of water service.

PHASE II

In addition to Phase I, the following **mandatory** requirements are implemented:

- Wasteful usage of water, including the use of treated water from hydrants for construction purposes or for fire drills, shall be prohibited under Section 13.04.130 (A) of this chapter and determined to be detrimental and injurious to the City.
- **Even-numbered addresses:** water lawns, landscaping, vineyards, and fields only on Tuesday, Thursday and Saturday.
- **Odd-numbered addresses:** water lawns, landscaping, vineyards, and fields only on Wednesday, Friday and Sunday.
- Watering or irrigation is not permitted on Mondays.
- A notice will be mailed to you if your usage is more than allowed under Phase III Water Regulations.

Customer Information Survey

Please tell us about your household in order to allow us to serve you better....complete this quick survey and return it at your convenience.

1. How many people live in your home?

2. Do you have a second unit?

No (go to question 4)

Yes

3. How many people live in your second unit?

4. Do you have a well or cistern you can use for landscape irrigation?

Yes

No

I don't know

5. Do you have a pool?

Yes

No

Comments:

Name _____

Address _____

Phone _____

CITY OF ST. HELENA WATER ENTERPRISE

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